



## Agency vs. Registry: What's the Difference?

<b>Reasons</b>	<b>Agency</b>	<b>Registry</b>
<b>Bonded, Liability, Insured, Workman's Compensation</b>	Agency caregivers are bonded and insured with liability and workman's compensation insurance. Coverage for accidents in home.	None is provided. Registry leaves that in your hands. No coverage for accidents.
<b>Payroll, Taxes and IRS</b>	Agency assumes all responsibility.	You assume all the responsibility.
<b>Background Checks</b>	Agency performs background check, requires negative TB test, drug screening and reference checks.	You must perform background check and additional screening.
<b>Training &amp; Education</b>	Agency provides education & training: CPR, First Aid Certification. Hands on training.	How much experience do they have?
<b>Employee vs. Independent Contractor</b>	Caregivers hired as employees.	Caregivers are independent contractors.
<b>Caregiver Satisfaction &amp; Backup</b>	Pre-match; personality match, similar interest/likes/dislikes. Illness or emergency - backup available.	None. Typically based on schedule and cost.
<b>Customization &amp; Availability</b>	No contract. Increase and decrease hours at any time. Skill-level match.	Varies.
<b>Quality Assurance</b>	Care is monitored by Care Coordinator with updates to family.	Your responsibility.